

Date: 09/06/07

Past Performance Evaluation

D-U-N-S Number for this company: **62-360-5743**

2. SUPPLIER PERFORMANCE RATINGS

Open Ratings calculates supplier performance scores using a sophisticated algorithm that takes into account the amount of information available on a supplier, the recency of the information, and the accuracy of the raters. Ratings range from 0 to 100, however, this is not a percentile score.

Overall Performance Rating 93
Indicative of likely overall performance

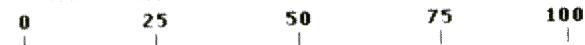


SIC Level Quintile



SIC: 7379/Computer Related Services, NEC

Detailed Performance Ratings



RELIABILITY:

How reliably do you think this company follows through on its commitments?

94



COST:

How closely did your final total costs correspond to your expectations at the beginning of the transaction?

97



ORDER ACCURACY:

How well do you think the product/service delivered matched your order specifications and quantity?

92



DELIVERY/TIMELINESS:

How satisfied do you feel about the timeliness of the product/service delivery?

95



QUALITY:

How satisfied do you feel about the quality of the product/service provided by this company?

91



BUSINESS RELATIONS:

How easy do you think this company is to do business with?

98



PERSONNEL:

How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?

99



CUSTOMER SUPPORT:

How satisfied do you feel about the customer support you received from this company?

93



RESPONSIVENESS:

How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?

94

